



Coronavirus Disease (COVID-19) Update

At AEHNT, the health and well-being of your pet and family are our top priority. As the situation around coronavirus (COVID-19) continues to evolve, we want to assure you that we plan to remain open 24/7 for emergencies and critical care.

We are taking additional steps to help keep patients, clients, and employees healthy and safe, including implementing a limited access policy which suspends use of our waiting area and restricts access to our building.

If your pet is experiencing an emergency or you have been referred to AEHNT, please call AEHNT prior to your arrival at 817-410-2273 and we will provide you with instructions.

If you are feeling ill or have traveled out of the country in the last 30 days, please let us know upon calling.

Pet owners will not be permitted to enter the hospital until further notice.

Additionally, we have implemented the following changes to our protocols to ensure that we are able to provide the best patient care and client service in this ever-changing environment.

- Client communication and payment will be handled by phone and/or electronically.
- For clients with hospitalized pets, we will call once a day with an update and when there are any significant changes to your pet's condition.

Our team is closely following CDC guidelines, including increased frequency of our rigid cleaning and disinfecting protocols and instructing any employees who feel ill to stay home and call their doctor.

We are closely monitoring the guidance from the Centers for Disease Control and local authorities regarding the spread of the virus to ensure that the actions that we are taking are comprehensive and appropriate.

We appreciate your understanding.

The Doctors and Staff at AEHNT